

# Standard 2.

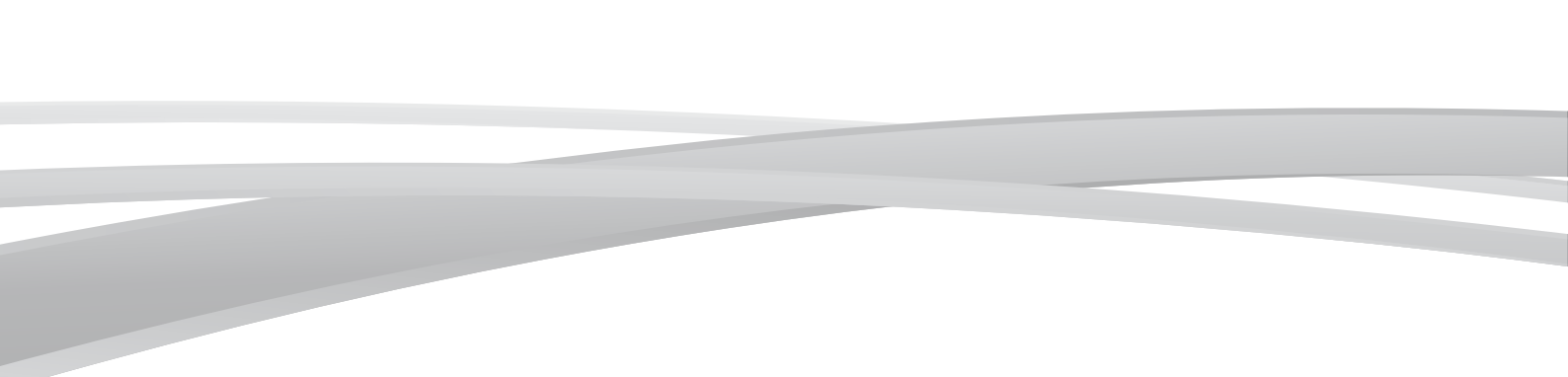
## Safety

**The activities and environment of the MHS are safe for consumers, carers, families, visitors, staff and its community.**

### CRITERIA

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- 2.1** The MHS promotes the optimal safety and wellbeing of the consumer in all mental health settings and ensures that the consumer is protected from abuse and exploitation.
- 2.2** The MHS reduces and where possible eliminates the use of restraint and seclusion within all MHS settings.
- 2.3** The MHS assesses and minimises the risk of deliberate self harm and suicide within all MHS settings.
- 2.4** The MHS minimises the occurrence of adverse medication events within all MHS settings.
- 2.5** The MHS complies with relevant Commonwealth and state / territory transport policies and guidelines, including the current National Safe Transport Principles.
- 2.6** The MHS meets their legal occupational health and safety obligations to provide a safe workplace and environment.
- 2.7** The MHS complies with infection control requirements.
- 2.8** The MHS can demonstrate investment in adequate staffing and resources for the safe delivery of care.
- 2.9** The MHS conducts a risk assessment of staff working conditions and has documented procedures to manage and mitigate identified risks.

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- 2.10** Staff are regularly trained to, wherever possible, prevent, minimise and safely respond to aggressive and other difficult behaviours.
  - 2.11** The MHS conducts risk assessment of consumers throughout all stages of the care continuum, including consumers who are being formally discharged from the service, exiting the service temporarily and / or are transferred to another service.
  - 2.12** The MHS conducts regular reviews of safety in all MHS settings, including an environmental appraisal for safety to minimise risk for consumers, carers, families, visitors and staff.
  - 2.13** The MHS has a formal process for identification, mitigation, resolution (where possible) and review of any safety issues.